

ELIGIBILITY REQUIREMENTS

To be eligible for the discount, applicants must have an active Franklin County residential water or sewer account in their (or their spouse's) name. In addition, applicants must be currently enrolled in one of these or similar qualifying low-income programs and provide a letter showing participation in:

- Food Stamp Benefits
- Ohio Medicaid
- Low Income Energy Assistance
- Home Energy Assistance (HEAP)
- Ohio Works First
- Public Housing Benefits

or meet the federal poverty level based on household income. Household income is defined as the total of gross income for all household members over the age of 18. Income for applicable household members must be documented by latest:

- Income Tax Return.
- W-2 Forms.
- Benefit Letter from Social Security.
- Pension Award Letter.

2022 POVERTY GUIDELINES FOR THE 48 CONTIGUOUS STATES AND THE DISTRICT OF COLUMBIA

Persons in family/household	Poverty guideline
1	\$21,146
2	\$28,016
3	\$32,747
4	\$41,363
5	\$47,765
6	\$53,294
7	\$58,437
8	\$66,311
9 or more	\$78,579

GENERAL INFORMATION

Eligible customers will receive 20 percent off their water and sewer bill.

Discount will not include: meter reading fees, late charges, interest or other associated charges.

To remain eligible, customers must renew annually on or before their program anniversary date.

If a customer becomes ineligible for the discount, they must notify customer service (by phone or in writing) as soon as possible, but no later than 30 days after the customer becomes ineligible.

Falsifying information/failing to notify eligibility status change may lead to: termination of water services recovery of past discounts civil and/or criminal sanctions.

What to do next.

Either mail to us via 280 East Broad St., Columbus, OH 43215, or email to sanitaryengineering@franklincountyohio.gov

the following information:

1. Name, Address, and number of people living within the home.
2. Water/Sewer account number.
3. Attach supporting information of eligibility. (see 'Eligibility Requirements')

For questions, please call customer service 614-525-3940 Monday-Friday, 8 a.m.-5 p.m
CLEANWATER.FRANKLINCOUNTYOHIO.GOV



Franklin County
Board of Commissioners

**SANITARY
ENGINEERING**

Low Income Water & Sewer Discount Program

DEPARTMENT OF SANITARY ENGINEERING
STEPHEN A. RENNER, DIRECTOR
MEMORIAL HALL | 280 E. BROAD ST. | COLUMBUS

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